Russell Carollo (b)(6)

Re: FOIA Appeal dated June 2, 2010; addendum dated June 11, 2010;

follow-up dated July 19, 2010

Dear Mr. Carollo:

This is the follow-up to our July 15, 2010 interim response to your June 2, 2010 Freedom of Information Act (FOIA) appeal, as amended on June 11<sup>th</sup>. On July 15<sup>th</sup>, we sent you an interim reply, granting it in part. You responded on July 19<sup>th</sup>, noting that you are represented in all matters related to your request and appeal by attorney Robert S. Hart, however in an e-mail dated July 27<sup>th</sup> you requested that correspondence be sent to you directly. This is our final response to your appeal which is granted in part and denied in part, as described below.

In a letter dated January 23, 2010, you made a Freedom of Information Act (FOIA) request for copies of all databases containing information related in any way to travel by NCUA employees and/or financed by NCUA; the request included information on travel paid for by other entities, public or private. You requested responsive records generated up until the date of the response and you also requested a record layout (data dictionary) describing all database fields as well as any training/instructional material associated with the database. By letter dated May 20, 2010, Linda Dent, staff attorney in NCUA's Office of General Counsel, granted the request in part and denied it in part, enclosing a disk containing a database with certain fields on employee travel expense information for 2003 – 2009. The disk did not include all fields of information maintained by NCUA. Ms. Dent noted that the entire database was quite large, and included personal, confidential information and sensitive agency information subject to exemption under the FOIA. The database would require a line-by-line review that presented an unreasonable search request.

You submitted an appeal dated June 2, 2010 (received June 7<sup>th</sup>) and then submitted an addendum to the appeal dated June 11<sup>th</sup> (received June 16<sup>th</sup>) once you were able to access the information on the disk. On July 15<sup>th</sup>, we sent an interim reply to the appeal, granting it in part. We noted that NCUA does not accept payment for travel from any other entities; hence no information on such payment was included in the database. Enclosed with the interim reply was a one page listing of field names, some of which were contained in the database previously provided. We noted we would send a revised database once it was compiled and reviewed.

The revised database file is now enclosed, in the form of a disk (DVD). The database file contains information from January 1, 2003 until July 15, 2010, the date the database file was generated by technical staff. Not all travel information through July 15, 2010 is included; it includes only information from travel vouchers in the system as of that date. As noted in our

June 15<sup>th</sup> response, courts have held that a "date of search" cutoff date rather than a "date of release" cutoff date is a reasonable one. See Edmonds Inst. v. US. Department of the Interior, 383 F. Supp. 2d 105,110-11 (D.D.C. 2005). As noted in our July 15<sup>th</sup> letter, there will always be some time lag between when this type of information is generated (date of search) and the appropriate FOIA response can be prepared and released (date of release). Additional fields including the name of the traveler are contained in this revised database file. Also included are several pages of record layout describing the fields from which the database file was generated; all field names are disclosed.

The enclosed redacted flat database file was generated from our travel system's central data repository. This central repository consists of two related data tables in our core financial system. Our core financial system is SAP, a large Enterprise Resource Planning system, which encompasses much more than just travel. The size of the entire core financial system, as referenced in our July 15<sup>th</sup> letter, is approximately 46 gigabytes. We have only provided the redacted flat file as providing greater parts of our core financial system would present a clearly unreasonable search. Provision of additional information would require further review and redaction before any release could be made. As noted in our July 15<sup>th</sup> response, courts have held that an agency must conduct a reasonable search and that the reasonableness of such a search depends upon the facts of each case. Zemansky v. EPA, 767 F.2d 569, 571-73 (9<sup>th</sup> Cir. 1985). Agencies are not required to conduct unreasonably burdensome searches for records. Solar Sources, Inc. v. United States, 142 F.3d 1033, 1039 (7<sup>th</sup> Cir. 1998).

Both the unredacted and redacted versions of the flat database file contain approximately 2 million records. Each line of the unredacted version is larger in that it contains several fields (redacted fields as discussed below) that do not appear in the redacted version. We estimate that it would take an NCUA employee familiar with FOIA exemptions at least six months of full time work to do a line-by-line review of the in the unredacted flat database file. Such a review is necessary because in some cases the redacted fields contain information subject to exemption. The withheld fields that contain either personal or credit union exempt information are EComment, Billing type, Billing description, CU number and Justification. Personal information is subject to exemption 6 of the FOIA; specific credit union information is subject to exemption 8 of the FOIA. Other exemptions may also apply as well, but we cannot make a determination until the information is reviewed. Given our limited FOIA resources and the amount and types of requests we receive, we can devote only one to two hours per week to review the information in these fields. Please contact Ms. Dent if you wish to pursue this option. The Postdocnum, ExpenseID, and Empnum fields were withheld as they contain internal information subject to exemption 2 of the FOIA. This is high 2 information. We note that low 2 information is released. for example information found in the MANDT, TCP and NCUAPosition fields. Below is a brief discussion of exemptions 2, 6 and 8.

## **Exemption 2**

As noted, the material withheld under this exemption is found in the Postdocnum, ExpenseID and Empnum fields. All information in these fields is internal and is used in our accounting system. Exemption 2 of the FOIA exempts from mandatory disclosure records that are "related solely to the internal personnel rules and practices of an agency." 5 U.S.C. §552(b)(2). The

courts have interpreted exemption 2 to encompass two distinct categories of information: trivial matters referred to as "low 2" information and more substantial internal matters referred to as "high 2" information. See Schiller v. NLRB, 964 F.2d 1205, 1207 (D.C. Cir. 1992). As noted above, low 2 information found in the MANDT, TCP and NCUAPosition fields is released. The information withheld under exemption 2 was "high 2" information. Crooker v. ATF, 670 F.2d 1051 (D.C. Cir. 1981) (en banc), is the lead case interpreting the "high 2" exemption and it encompasses protection for internal agency information the sensitivity of which is readily recognized. Crooker established a 2-part test for determining which sensitive materials are exempt from mandatory disclosure. The test requires that: 1) a requested document be predominantly internal; and 2) its disclosure significantly risks circumvention of agency regulations or statutes. The entire database is internal so the first test is met. Courts have held that the high 2 exemption can be applied when there is a determination of reasonably expected harm. See Judicial Watch, Inc. v. United States Department of Commerce, 83 F. Supp. 2d 105, 110 (D.D.C. 1999). High 2 has been applied when the consequences of disclosure could be harmful to the effective operation of government offices. Pinnavaia v. FBI, No. 03-112, slip opinion at 8 (D.D.C. Feb. 25, 2004) (withholding of beeper numbers and cell phone numbers). The release of information withheld pursuant to exemption 2 could be harmful to the effective operation of NCUA in that disclosure might disrupt official business and would serve no public benefit. The information continues to be withheld pursuant to exemption 2.

## Exemption 6

Personal information about NCUA employees is contained in the following fields: EComment, Billing type, Billing description and Justification. Although many lines under these fields are left blank, personal information is contained in some. We have only reviewed a very limited number of lines containing information entered in these fields. Exemption 6 protects information about an individual in "personnel and medical files and similar files" where the disclosure of such information "would constitute a clearly unwarranted invasion of personal privacy." 5 U.S.C. 552(b)(6). The courts have held that all information that applies to a particular individual meets the threshold requirement for privacy protection. United States Department of State v. Washington Post Co., 456 U.S. 595 (1982). It includes any personal information. Once a privacy interest is established, application of exemption 6 requires a balancing of the public's right to disclosure against the individual's right to privacy. The standard of public interest to consider is one specifically limited to the FOIA's core purpose of shedding light on an agency's performance of its statutory duties. Department of Justice v. Reporters Committee for Freedom of the Press, 489 U.S. 749 (1989). There is minimal, if any, public interest in disclosing personal information that may be contained in the aforementioned fields. The individuals' privacy interests outweigh any public interest in disclosure. Therefore all information in these fields is withheld because any personal information is subject to exemption 6.

## **Exemption 8**

Information subject to exemption 8 is contained in the CUNumber field and may be contained in the EComment, BillingDesc and Justification fields. Exemption 8 applies to information "contained in or related to examination, operating or condition reports prepared by, on behalf of, or for the use of an agency responsible for the regulation or supervision of financial institutions."

5 U.S.C. §552(b)(8). Courts have interpreted exemption 8 broadly and have declined to restrict its all-inclusive scope. Consumers Union of United States, Inc. v. Heimann, 589 F.2d 531 (D.C. Cir. 1978). In general, all records, regardless of the source, of a financial institution's financial condition and operations that are in the possession of a federal agency responsible for their regulation or supervision are exempt. McCullough v. FDIC, No. 79-1132, 1980 U.S. Dist. LEXIS 17685, at \*\*7-8 (D.D.C. July 28, 1980). See also Snoddy v. Hawke, No. 99-1636, slip op. at 2 (D. Colo. Dec. 20, 1999). A credit union can be identified by its CUNumber and its financial condition may be specifically noted or implied from its CUNumber along with information found in the additional above noted fields. Therefore the information in these fields is subject to exemption 8. The courts have discerned two major purposes for exemption 8 from its legislative history: 1) to protect the security of financial institutions by withholding from the public reports that contain frank evaluations of a bank's stability; and 2) to promote cooperation and communication between employees and examiners. See Atkinson v. FDIC at \*4. The information contained in the fields noted is within the scope of exemption 8 pursuant to Consumers Union and McCullough. Withholding the information meets the purposes of exemption 8; therefore, all of the information in these fields is withheld pursuant to exemption 8.

Pursuant to 5 U.S.C. 552(a)(4)(B) of the FOIA, you may seek judicial review of this determination by filing suit against the NCUA. Such a suit may be filed in the United States District Court where you reside, where your principal place of business is located, the District of Columbia, or where the documents are located (the Eastern District of Virginia).

Sincerely,

**/S/** 

Robert M. Fenner General Counsel

Enclosures (Disk and record layout)

GC/HMU:bhs 10-0627 10-FOI-00049